

Privacy Statement

This Privacy Statement informs our practices, including your choices, regarding the collection, use, and disclosure of certain information, your personal information in connection with the "SocialPay" mobile application service.

Collection of Information

We receive and store information about you such as:

- Information you provide to us:
 - Billing service registration
 - Standing order payment
 - Telephone number and email address
 - Current location
 - Biometric data
- Information we collect automatically:
 - IP address or other unique identifier.
 - Access log history
- Information from partners: We do not collect any information from other companies.
- Information from other sources: We do not obtain any information from other sources.

Use of Information

We use information to provide, analyze, administer, enhance and personalize. For example, we use such information to:

- We use mobile number and email address registration to update your current information we hold. Once you update your general information, it will be stored in our core system and any other related services that use this general information will be changed.
- We use your biometric data to let you log in without entering the password. This biometric data only includes your facial recognition data and finger print. We do not store this data into system.

Disclosure of Information

We do not share or disclose any of your personal information to third parties and to other sources.

Your Choices

- Mail and Text messages: Our "Transaction Info" service provides you to always transaction info.
- Biometric authentication: In order to deliver our service easy to use, we offer you this service to sign in without password. This service can be cancelled whenever you want by modifying your app settings.

Your Information and Rights

You can request access to your personal information, or correct or update inaccurate personal information we stored in our service to our main branches and call center by identifying yourself completely. You can request access to your personal information, or correct, or update, or delete inaccurate personal information we collected on our Service. For other requests that can't be modified by our Service, you can visit our main branches and receive the proper instruction from our call center. We respond to all requests we receive from individuals wishing to modify their information. We may reject requests that are unreasonable or not required by law, including those that would be extremely impractical, could require disproportionate technical effort, or could expose us to operational risks such as to affect any other individuals.

Security

We have organizational and technical processes and procedures in place to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information.

Cookies and Advertisements

We do not use Cookies and any kind of Advertisements. And also we do not use any other similar technologies such as Web beacons and plugins.

Contacting us

If you have general questions about your account or how to contact help center service for assistance, please get in touch with our main help desk channel 1800-1646 or merchant@golombank.com.

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